

Quality Assurance Review

Process:

- Quality Assurance review is designed to help dentists in local health departments in the Virginia Department of Health comply with the Standards in the Dental Health Program Guidelines developed by the Division of Dental Health and the Dental Advisory Committee.
- Dentists will be reviewed every three years. The primary reviewer will be the quality assurance dentist designated by Division of Dental Health. Reviewers will request pertinent data for review, schedule a convenient time to meet with the dentist and observe clinic operations. Dentists will be provided with feedback and a written report. An exit interview scheduled with the Public Health Dentist and the Health Director will serve as an opportunity to discuss program planning. If significant program or clinical deficiencies are found, the Public health Dentist will develop and implement plans for program modification. Follow up reviews may then be performed to provide additional feedback for the dentist and director.
- The following forms provide the framework for review. Every clinical procedure listed in the clinical portion may not be available for on site review. In those instances, completed dentistry, x-rays and treatment documentation will suffice. Variations in local program focus may occur affecting clinical procedures performed. Quality of clinical procedures will be evaluated as "with in normal limits" or not.